

# myChart

Your personal connection to Community Health Connections

## Get myChart to:

- **SEE TEST RESULTS.**
- **ASK A NON-URGENT QUESTION.** You can send a picture or document, too.
- **SCHEDULE, VIEW OR CANCEL AN APPOINTMENT WITH YOUR PCP OR A SPECIALIST.**
- **EASILY ADD YOUR APPOINTMENT TO YOUR CALENDAR** - all it takes is three clicks to add your connected calendar.
- **SPEED UP THE CHECK-IN PROCESS.** Use the precheck-in feature to answer questions and setup your co-pay.
- **REQUEST PRESCRIPTION RENEWALS FROM YOUR PROVIDER'S OFFICE.** When no more refills at your pharmacy.
- **UPLOAD, REQUEST AND RECEIVE FORMS.** Return to work, camp physicals, immunizations and more via myChart.
- **UPDATE YOUR INFORMATION.** Make changes to your address, phone, email, insurance, emergency contact person.

*Life is busy. Why not access your clinical information when and where it's convenient for you?  
No more waiting, information is at your fingertips.*

## How to get myChart:

*It's as easy as 1, 2, 3*

**STEP 1:** Give your **email address** and ask for an activation email to be sent to you. Anyone at your provider's office or central scheduling at 978-878-8100 can send this to you.

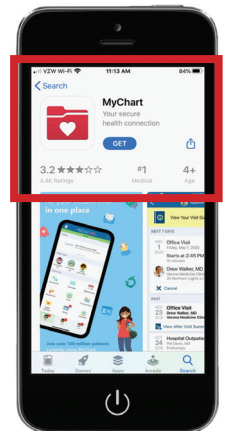
**STEP 2:** From the activation email **create your myChart account** by entering:

- at least a 6-character username (case insensitive)
- at least an 8-character password (upper and lower case with numbers and letters, case sensitive)
- your date of birth

**STEP 3:** Get the benefits of direct access to your clinical information.

**YOU CAN ALSO CARRY YOUR INFORMATION WITH YOU,  
WHEREVER YOU GO WITH THE MYCHART MOBILE APPLICATION.**

1. Download the myChart mobile application from the Google Play Store or Apple App Store, enter myChart in the search field. Select the icon and then click on Get button.
2. Find and select the Community Health Connections logo from the list of organizations.
3. We recommend setting up a TouchID or Passcode for using myChart mobile.



CHC shares the Electronic Medical Record with the UMass Memorial Health Care (UMMHC) system in order to facilitate inpatient and outpatient care. CHC is not affiliated with UMMHC and your communications are with your CHC provider team only.

**QUESTIONS? Email [mychartsupport@umassmemorial.org](mailto:mychartsupport@umassmemorial.org) or call myChart Support at 855-UMASS-MD (855-862-7763), Monday through Friday, 7 am to 8 pm.**

  
**Community  
Health  
Connections**  
*We take great care of you!*