

## **NOTIFICATION OF PRIVACY PRACTICES**

At the Community Care Cooperative (C3), we are committed to safeguarding your privacy and ensuring that your personal information is handled with care and respect. As part of our efforts to provide comprehensive and inclusive care, we collect demographic information, including race, ethnicity, preferred language, disability, gender identity, and sexual orientation.

This information helps us better understand and meet the diverse needs of our community. Access to demographic data is restricted to authorized personnel only. Physical safeguards, such as secure filing systems and restricted access areas, are in place to prevent unauthorized access. Our electronic health record (EHR) systems are equipped with robust security measures to protect against unauthorized access, including encryption, user authentication, and audit trails.

Demographic information is used to tailor our services and programs to better meet your individual needs and preferences. Demographic information will never be used to discriminate against or stigmatize any individual or group. We will not disclose your demographic information to any third parties without your explicit consent, except as required by law.

If you have any questions or concerns about how your demographic information is collected, used, or protected, or want a copy of the entire Privacy Policy, please do not hesitate to contact us at 1-866-676-9226 (TTY; 711). Thank you for entrusting us with your care.

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